



TORQ Analysis of Janitors and Cleaners, Except Maids and Housekeeping Cleaners to Maids and Housekeeping Cleaners

INPUT SECTION:

Transfer	Title	O*NET	Filters		
From Title:	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	37-2011.00	Abilities:	Importance Level: 50	Weight: 1
To Title:	Maids and Housekeeping Cleaners	37-2012.00	Skills:	Importance Level: 69	Weight: 1
Labor Market Area:	Maine Statewide		Knowledge:	Importance Level: 69	Weight: 1

OUTPUT SECTION:

Grand TORQ:

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Ability TORQ				Skills TORQ				Knowledge TORQ			
Level		<div><div></div></div> 96		Level		<div><div></div></div> 90		Level		<div><div></div></div> 73	
Gaps To Narrow if Possible				Upgrade These Skills				Knowledge to Add			
Ability	Level	Gap	Impt	Skill	Level	Gap	Impt	Knowledge	Level	Gap	Impt
No Critical Gaps Recorded!				No Skills Upgrade Required!				No Knowledge Upgrades Required!			

LEVEL and IMPT (IMPORTANCE) refer to the Target Maids and Housekeeping Cleaners. GAP refers to level difference between Janitors and Cleaners, Except Maids and Housekeeping Cleaners and Maids and Housekeeping Cleaners.

ASK ANALYSIS

Ability Level Comparison - Abilities with importance scores over 50

Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Maids and Housekeeping Cleaners	Importance
Oral Comprehension	41	41	50
Extent Flexibility	48	46	50

Skill Level Comparison - Abilities with importance scores over 69

Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Maids and Housekeeping Cleaners	Importance
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Knowledge Level Comparison - Knowledge with importance scores over 69

Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Maids and Housekeeping Cleaners	Importance
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Experience & Education Comparison



Related Work Experience Comparison				Required Education Level Comparison					
Description		Janitors and Cleaners, Except Maids and Housekeeping Cleaners		Maids and Housekeeping Cleaners		Janitors and Cleaners, Except Maids and Housekeeping Cleaners		Maids and Housekeeping Cleaners	
10+ years		0%		6%		0%		0%	
8-10 years		0%		6%		0%		2%	
6-8 years		4%		0%		0%		0%	
4-6 years		0%		5%		0%		0%	
2-4 years		10%		2%		0%		0%	
1-2 years		19%		3%		3%		0%	
6-12 months		24%		4%		0%		0%	
3-6 months		16%		2%		0%		0%	
1-3 months		1%		13%		3%		2%	
0-1 month		6%		10%		0%		12%	
None		16%		44%		0%		28%	
Janitors and Cleaners, Except Maids and Housekeeping Cleaners				Maids and Housekeeping Cleaners					
Most Common Educational/Training Requirement:									
Short-term on-the-job training				Short-term on-the-job training					
Job Zone Comparison									
1 - Job Zone One: Little or No Preparation Needed				1 - Job Zone One: Little or No Preparation Needed					
No previous work-related skill, knowledge, or experience is needed for these occupations. For example, a person can become a cashier even if he/she has never worked before.				No previous work-related skill, knowledge, or experience is needed for these occupations. For example, a person can become a cashier even if he/she has never worked before.					
These occupations may require a high school diploma or GED certificate. Some may require a formal training course to obtain a license.				These occupations may require a high school diploma or GED certificate. Some may require a formal training course to obtain a license.					
Employees in these occupations need anywhere from a few days to a few months of training. Usually, an experienced worker could show you how to do the job.				Employees in these occupations need anywhere from a few days to a few months of training. Usually, an experienced worker could show you how to do the job.					

Tasks	
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Maids and Housekeeping Cleaners
Core Tasks	Core Tasks
Generalized Work Activities:	Generalized Work Activities:
<ul style="list-style-type: none"> Inspecting Equipment, Structures, or Material - Inspecting equipment, structures, or materials to identify the cause of errors or other problems or defects. Performing General Physical Activities - Performing physical activities that require considerable use of your arms and legs and moving your whole body, such as climbing, lifting, balancing, walking, stooping, and handling of materials. Handling and Moving Objects - Using hands and arms in handling, installing, positioning, and moving materials, and manipulating things. Communicating with Supervisors, Peers, or Subordinates - Providing information to 	<ul style="list-style-type: none"> Getting Information - Observing, receiving, and otherwise obtaining information from all relevant sources. Performing General Physical Activities - Performing physical activities that require considerable use of your arms and legs and moving your whole body, such as climbing, lifting, balancing, walking, stooping, and handling of materials. Establishing and Maintaining Interpersonal Relationships - Developing constructive and cooperative working relationships with others, and maintaining them over time. Identifying Objects, Actions, and Events - Identifying information by categorizing, estimating, recognizing differences or similarities, and detecting changes in



supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.

- Getting Information - Observing, receiving, and otherwise obtaining information from all relevant sources.

Specific Tasks

Occupation Specific Tasks:

- Clean and polish furniture and fixtures.
- Clean and restore building interiors damaged by fire, smoke, or water, using commercial cleaning equipment.
- Clean building floors by sweeping, mopping, scrubbing, or vacuuming them.
- Clean chimneys, flues, and connecting pipes, using power and hand tools.
- Clean laboratory equipment, such as glassware and metal instruments, using solvents, brushes, rags, and power cleaning equipment.
- Clean windows, glass partitions, and mirrors, using soapy water or other cleaners, sponges, and squeegees.
- Drive vehicles required to perform or travel to cleaning work, including vans, industrial trucks, or industrial vacuum cleaners.
- Dust furniture, walls, machines, and equipment.
- Follow procedures for the use of chemical cleaners and power equipment, in order to prevent damage to floors and fixtures.
- Gather and empty trash.
- Make adjustments and minor repairs to heating, cooling, ventilating, plumbing, and electrical systems.
- Mix water and detergents or acids in containers to prepare cleaning solutions, according to specifications.
- Monitor building security and safety by performing such tasks as locking doors after operating hours and checking electrical appliance use to ensure that hazards are not created.
- Move heavy furniture, equipment, and supplies, either manually or by using hand trucks.
- Mow and trim lawns and shrubbery, using mowers and hand and power trimmers, and clear debris from grounds.
- Notify managers concerning the need for major repairs or additions to building operating systems.
- Remove snow from sidewalks, driveways, and parking areas, using snowplows, snow blowers, and snow shovels, and spread snow melting chemicals.
- Requisition supplies and equipment needed for cleaning and maintenance duties.
- Service, clean, and supply restrooms.

circumstances or events.

- Inspecting Equipment, Structures, or Material - Inspecting equipment, structures, or materials to identify the cause of errors or other problems or defects.

Specific Tasks

Occupation Specific Tasks:

- Answer telephones and doorbells.
- Assign duties to other staff and give instructions regarding work methods and routines.
- Care for children and/or elderly persons by overseeing their activities, providing companionship, and assisting them with dressing, bathing, eating, and other needs.
- Carry linens, towels, toilet items, and cleaning supplies, using wheeled carts.
- Clean rooms, hallways, lobbies, lounges, restrooms, corridors, elevators, stairways, locker rooms and other work areas so that health standards are met.
- Clean rugs, carpets, upholstered furniture, and/or draperies, using vacuum cleaners and/or shampoos.
- Deliver television sets, ironing boards, baby cribs, and rollaway beds to guests' rooms.
- Disinfect equipment and supplies, using germicides or steam-operated sterilizers.
- Dust and polish furniture and equipment.
- Empty wastebaskets, empty and clean ashtrays, and transport other trash and waste to disposal areas.
- Hang draperies, and dust window blinds.
- Keep storage areas and carts well-stocked, clean, and tidy.
- Move and arrange furniture, and turn mattresses.
- Observe precautions required to protect hotel and guest property, and report damage, theft, and found articles to supervisors.
- Plan menus, and cook and serve meals and refreshments following employer's instructions or own methods.
- Polish silver accessories and metalwork such as fixtures and fittings.
- Prepare rooms for meetings, and arrange decorations, media equipment, and furniture for social or business functions.
- Purchase or order groceries and household supplies to keep kitchens stocked, and record expenditures.
- Remove debris from driveways, garages, and swimming pool areas.
- Replace light bulbs.
- Replenish supplies such as drinking glasses, linens, writing supplies, and bathroom items.



- Set up, arrange, and remove decorations, tables, chairs, ladders, and scaffolding to prepare facilities for events such as banquets and meetings.
- Spray insecticides and fumigants to prevent insect and rodent infestation.
- Steam-clean or shampoo carpets.
- Strip, seal, finish, and polish floors.

Detailed Tasks

Detailed Work Activities:

- apply cleaning solvents
- arrange decorations or furniture for banquets or social functions
- clean equipment or machinery
- clean or wax floors
- clean rooms or work areas
- control HVAC equipment
- drive automobile, van, or light truck
- maintain physical building or grounds of property
- make minor repairs to mechanical equipment
- mix paint, ingredients, or chemicals, according to specifications
- move or fit heavy objects
- operate cleaning equipment
- operate forklift
- operate tractor with accessories or attachments
- paint walls or other structural surfaces
- remove stains from fabric or carpet
- requisition stock, materials, supplies or equipment
- sterilize or clean laboratory or healthcare equipment
- tend boilers or related equipment
- use basic plumbing techniques
- use building materials for routine building maintenance
- use hand or power tools
- use herbicides, fertilizers, pesticides or related products
- use portable hand spray equipment
- use power mower

- Request repair services and wait for repair workers to arrive.
- Run errands such as taking laundry to the cleaners and buying groceries.
- Sort clothing and other articles, load washing machines, and iron and fold dried items.
- Sort, count, and mark clean linens, and store them in linen closets.
- Sweep, scrub, wax, and/or polish floors, using brooms, mops, and/or powered scrubbing and waxing machines.
- Wash dishes and clean kitchens, cooking utensils, and silverware.
- Wash windows, walls, ceilings, and woodwork, waxing and polishing as necessary.

Detailed Tasks

Detailed Work Activities:

- apply cleaning solvents
- arrange decorations or furniture for banquets or social functions
- assign work to staff or employees
- assist patient with dressing, undressing, grooming, or bathing
- attend to or care for children
- clean linens
- clean or wax floors
- clean rooms or work areas
- cook meals
- explain work orders, specifications, or work techniques to workers
- feed or water animals
- groom animals
- maintain records, reports, or files
- move or fit heavy objects
- operate cleaning equipment
- order or purchase supplies, materials, or equipment
- plan menus
- remove stains from fabric or carpet
- serve food or beverages
- sort articles for laundry or dry cleaning
- stock or organize goods

Tools - Examples

- Push brooms
- Carpet shampooers
- Cleaning scrapers
- Industrial dryers
- Dust mops



- Protective face shields
- Floor burnishers
- Floor scrubbing machines
- Safety goggles
- Spray bottles
- Clothes ironing equipment
- Step ladders
- Light commercial washing machines
- Dust masks
- Mop wringers
- Personal computers
- Pressure washers
- Industrial sewing machines
- Multi-line telephone systems
- Squeegees
- Steam-operated sterilizers
- Steam pressers
- Industrial vacuum cleaners
- Wet mops
- Wet-dry vacuums

Labor Market Comparison

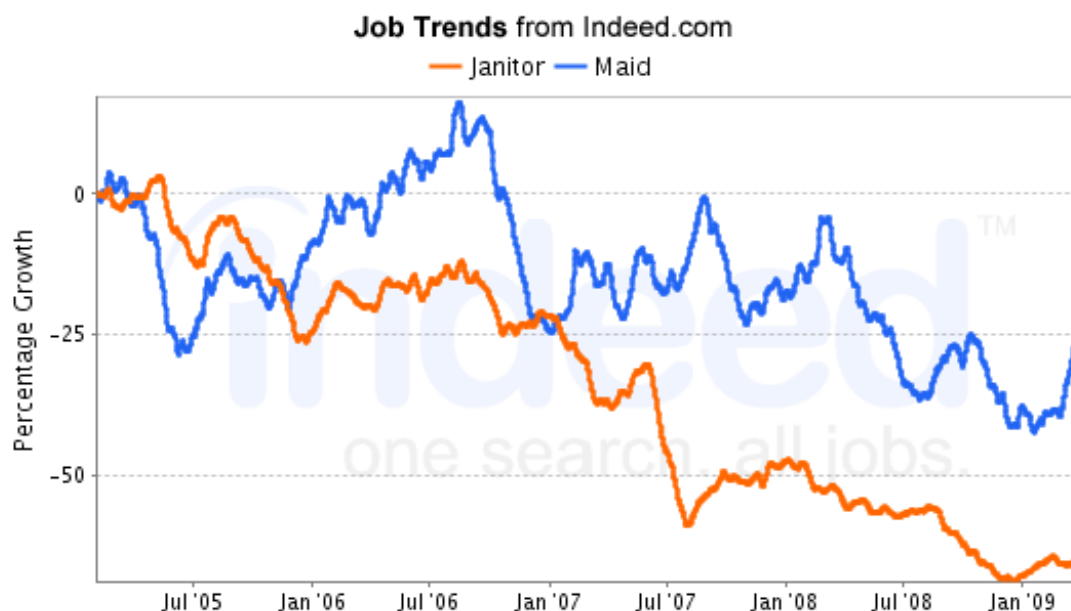
Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Maids and Housekeeping Cleaners	Difference
Median Wage	\$ 23,520	\$ 19,320	\$(4,200)
10th Percentile Wage	\$ 16,750	\$ 15,330	\$(1,420)
25th Percentile Wage	N/A	N/A	N/A
75th Percentile Wage	\$ 28,440	\$ 22,700	\$(5,740)
90th Percentile Wage	\$ 33,210	\$ 25,800	\$(7,410)
Mean Wage	\$ 24,380	\$ 20,180	\$(4,200)
Total Employment - 2007	9,170	5,130	-4,040
Employment Base - 2006	9,828	7,990	-1,838



Projected Employment - 2016	10,361	8,523	-1,838
Projected Job Growth - 2006-2016	5.4 %	6.7 %	1.2 %
Projected Annual Openings - 2006-2016	241	204	-37

National Job Posting Trends

Trend for Janitors and Cleaners, Except Maids and Housekeeping Cleaners

Trend for
Maids and
Housekeeping
CleanersData from [Indeed](http://Indeed.com)

Recommended Programs

No program data for the occupation.

Maine Statewide Promotion Opportunities for Janitors and Cleaners, Except Maids and Housekeeping Cleaners

O*NET Code	Title	Grand TORQ	Job Zone	Employment	Median Wage	Difference	Growth	Annual Job Openings
37-2011.00	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	100	1	9,170	\$23,520.00	\$0.00	5%	241
43-5052.00	Postal Service Mail Carriers	82	1	1,730	\$43,190.00	\$19,670.00	-3%	50



43-5053.00	Postal Service Mail Sorters, Processors, and Processing Machine Operators	81	2	970	\$41,950.00	\$18,430.00	-12%	10
37-3011.00	Landscaping and Groundskeeping Workers	80	1	4,040	\$24,450.00	\$930.00	12%	130
51-6041.00	Shoe and Leather Workers and Repairers	80	2	90	\$25,030.00	\$1,510.00	-19%	3
47-2141.00	Painters, Construction and Maintenance	79	4	1,750	\$33,730.00	\$10,210.00	2%	59
43-5041.00	Meter Readers, Utilities	77	1	90	\$31,240.00	\$7,720.00	-11%	3
43-5021.00	Couriers and Messengers	77	2	240	\$23,920.00	\$400.00	6%	12
39-4021.00	Funeral Attendants	76	2	150	\$27,710.00	\$4,190.00	13%	5
43-5051.00	Postal Service Clerks	76	2	580	\$44,780.00	\$21,260.00	-3%	13
47-2121.00	Glaziers	76	3	0	\$29,640.00	\$6,120.00	-0%	4
31-9096.00	Veterinary Assistants and Laboratory Animal Caretakers	75	2	650	\$23,720.00	\$200.00	3%	10
49-9091.00	Coin, Vending, and Amusement Machine Servicers and Repairers	74	2	160	\$27,050.00	\$3,530.00	-9%	6
51-3021.00	Butchers and Meat Cutters	74	2	430	\$31,310.00	\$7,790.00	5%	16
47-2051.00	Cement Masons and Concrete Finishers	74	3	640	\$29,060.00	\$5,540.00	7%	25

Top Industries for Maids and Housekeeping Cleaners

Industry	NAICS	% in Industry	Employment	Projected Employment	% Change
Private households, primary jobs	814100	26.58%	390,656	406,243	3.99%
General medical and surgical hospitals, public and private	622100	8.04%	118,185	130,842	10.71%
Self-employed workers, primary job	000601	6.51%	95,625	101,876	6.54%
Nursing care facilities	623100	5.14%	75,542	82,099	8.68%
Community care facilities for the elderly	623300	2.46%	36,158	55,241	52.78%
Private households, secondary jobs	814102	2.32%	34,043	35,776	5.09%
Religious organizations	813100	1.89%	27,811	33,375	20.01%



Casino hotels	721120	1.46%	21,404	25,425	18.79%
Employment services	561300	1.38%	20,300	25,693	26.56%
Lessors of real estate	531100	1.08%	15,834	17,446	10.18%
Activities related to real estate	531300	1.05%	15,369	19,586	27.44%
Special food services	722300	0.57%	8,434	9,751	15.61%
Local government, excluding education and hospitals	939300	0.51%	7,444	8,363	12.34%
Colleges, universities, and professional schools, public and private	611300	0.39%	5,765	6,450	11.87%
Offices of real estate agents and brokers	531200	0.36%	5,233	6,374	21.81%

Top Industries for Janitors and Cleaners, Except Maids and Housekeeping Cleaners

Industry	NAICS	% in Industry	Employment	Projected Employment	% Change
Elementary and secondary schools, public and private	611100	14.55%	347,246	374,001	7.70%
Religious organizations	813100	4.05%	96,572	118,449	22.65%
Colleges, universities, and professional schools, public and private	611300	4.03%	96,176	98,971	2.91%
Local government, excluding education and hospitals	939300	3.57%	85,133	87,972	3.33%
Self-employed workers, primary job	000601	3.56%	84,919	92,466	8.89%
General medical and surgical hospitals, public and private	622100	2.22%	52,897	59,854	13.15%
Employment services	561300	2.06%	49,213	63,659	29.35%
Lessors of real estate	531100	2.03%	48,373	49,024	1.35%
Self-employed workers, secondary job	000602	1.37%	32,617	33,187	1.75%
Activities related to real estate	531300	1.22%	29,145	37,961	30.25%
Vocational rehabilitation services	624300	0.83%	19,789	24,637	24.50%
Junior colleges, public and private	611200	0.82%	19,534	22,060	12.93%
Nursing care facilities	623100	0.74%	17,567	19,513	11.08%
Grocery stores	445100	0.69%	16,394	18,281	11.51%
Full-service restaurants	722100	0.67%	15,916	17,893	12.42%